

SCHEDULESOFT NEWS

March 2009

SHIFT SCHEDULING TRANSFORMED

ScheduleSoft is the leading provider of optimized workforce scheduling software for complex labor and production environments. Our systems are unique in their ability to allow for rules configuration through setting parameters rather than costly customization. We hope you find our monthly insights useful in your day-to-day operations management, and encourage you to forward to your colleagues.



ScheduleSoft News and Comment

Leveraging an Economic Downturn

ScheduleSoft customers are the leaders in the markets they serve, whether food processing and packaging, consumer packaged goods, gaming, energy, health care or government. Getting to the top and staying there means focusing on every aspect of the business.

Management in these challenging times demands an intense focus on your business with a sharp eye on reducing costs to maintain profitability. For many businesses this simply means pressuring suppliers for lower costs on raw materials and supplies, terminating employees and asking the remaining workforce for wage concessions and extra hours.

There is no doubt the labor component of a business is the largest controllable cost. Market leaders understand implementing effective workforce management tools can make the difference between being #1 or #2 and not being in business at all.

Organizations which understand the strategic importance of every labor dollar being matched to a productive task leading directly to revenue generation will perform better regardless of economic conditions.

In This Issue

[Leveraging an Economic Downturn](#)

[Feature Highlight](#)

[Best Practices](#)

[New Customers](#)

[Employee News](#)



New Features

- Kiosk Shift/Post ranking
- Day View Editor
- Automated Overtime Generation
- Enhanced Reports
- Post Processing
- Kiosk User Defined Field
- Constraints: Consecutive days worked, Consecutive Weekends worked, Consecutive shift/post limits, and Consecutive break hours.

For more information, call
1.866.807.8090



Technical News

The current version of our products as of this newsletter are listed below:
Client: 4.6.206
Server Tool: 4.6.035
Kiosk: 1.5.030
EIS: 1.18.012

If you have any questions about your current version(s), please contact Technical Support at 1.866.807.8090.

[Software Update](#)

Lean operations lead to higher operating profit in flush times, growth in challenging times and better accountability all the time.

Top tier companies use economic downturns to look for opportunities to shift paradigms and automate processes. Now is the best time to review your workforce management to find the **right person** for the **right job** at just the **right time**.

Will an automated workforce scheduling system be the path to better match production demand with workforce scheduling?

Has your company considered that now might be the right time to spend money on workforce automation technology to save money now and in the future?

How does your company measure ROI on workforce scheduling and management processes?

ScheduleSoft would like to hear from you regarding a labor scheduling issue that has been nagging you and needs a solution. Just click the link below to send us your comments.

Marketing@schedulesoft.com



Feature Highlight

Job Swapping with Employee Self-Service Kiosk

A growing number of businesses have allowed employees to have a greater say in their work assignments by allowing their employees to participate in the scheduling process. In 2008, ScheduleSoft introduced automated job swapping via the employee self-service module (ScheduleSoft Kiosk) to allow employees to submit swap preferences and requests electronically, eliminating the need for paper and pen (the snail mail of scheduling). Developed originally for the Regional Municipality of York, Swapping is now available to all ScheduleSoft clients.

How ScheduleSoft Swapping Works

- Scheduling administrators within your company determine who is eligible and set the swapping rules
- Employees use Kiosk to view the existing schedule
- Within the rules, an employee may make an electronic request to trade jobs with another employee or to trade for another different, but equal job
- The request is posted to a "swap board"
- An employee responds with acceptance of the "swap"



Suggestions

How do you like the newsletter? We'd love to hear from you by participating in the below survey. Your feedback can help shape the content for future newsletters.

Contact Us:
news@schedulesoft.com



- With mutual acceptance, the swap assignment is populated in the database
- The schedule is automatically updated and displayed

Remember ScheduleSoft allows Swapping and other Kiosk features to be easily enabled and disabled by simply clicking checkboxes within the Kiosk Administrative Tool.

Kiosk Swapping is just one of the many features that make ScheduleSoft a leader in employee-centered scheduling. Simply update your ScheduleSoft client, Kiosk application and database to our most recent version.

For more information about Swapping and other ScheduleSoft Kiosk features, contact your account representative or call 1.866.807.8090.



Best Practices

Advantages of Employee Self Service

Employee Self Service (ESS) portals are becoming a necessity of the business world, allowing employees to log in from any workstation connected to the company network; from their offices, their production lines, and even from their homes. ESS components are critical communication links between labor and management for HR, payroll, and scheduling systems.

Using an Employee Self Service system gives the employees more ownership in their jobs by giving them an active role in the systems that affect their work. The employees are able to review and sometimes maintain their own data. Many ESS portals give employees read-only access to data and the tools to send requests to system administrators who can use the information to make decisions and alter the data on the employees' behalf.

Employee Self Service portals offer enhanced tracking and auditing with a dedicated communication system versus an informal system of hand written notes or emails. These informal communication systems invite complexity and miscommunication, resulting in errors that can cost companies.

Employees are the cornerstone of every successful business and getting your people actively involved in your systems with ESS will streamline your processes.

To learn more about the ScheduleSoft approach Employee Self Service, contact your Account Representative directly or call 1.866.807.8090.



New Client Welcome

ScheduleSoft continues to grow with customers who value quality scheduling solutions and services. In March we are pleased to welcome Kroger's State Avenue facility.

Kroger operates more than 2400 grocery stores in 31 states, more than 770 convenience stores in 16 states, nearly 400 jewelry stores as well as fuel centers and pharmacies. The company has 41 food processing facilities, which provide high quality private label products.

The staff at ScheduleSoft looks forward to providing The Kroger Co. the same quality consulting and training services all ScheduleSoft customers receive.



ScheduleSoft Employee News

Due to recent business growth, ScheduleSoft is pleased to announce the following promotions.

Jonathan Edwards has been promoted to Vice President Professional Services. In this role, Jonathan is responsible for project management and assigning and directing ScheduleSoft's professional services team.

Sarah Martin has been promoted to the position of Senior Business Analyst. Sarah's new role has her in direct contact with all ScheduleSoft clients. She is responsible for meeting with the client's project team to understand and document client work rules, scheduling and manufacturing processes.

Congratulations Jonathan and Sarah.

ScheduleSoft, the leading provider in demand-driven scheduling products, business solutions, and services

Gregory Flessas



[Forward email](#)

✉ [SafeUnsubscribe®](#)

This email was sent to kdevine@schedulesoft.com by news@schedulesoft.com.
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Schedulesoft | 455 Science Drive | Suite 250 | Madison | WI | 53711